Welcome Team

Role:

- 1. Turn up at least 20 minutes before the service.
- 2. To welcome people to the church. (Smile, suitable greeting... try to avoid lengthy conversations.)
- 3. To assist people where necessary. This includes opening doors, telling people where the toilets are, additional needs due to disability (see below), etc.
- 4. Providing information. Service and notice sheets are available if required, welcome packs are available on the trolley, there may be items to hand out to everyone these will be left on the trolley with a label. Also try to familiarise yourself with what is displayed on the table at the back. There may be sign up sheets, baskets for reply slips etc.

People with disabilities:

Step free access is via the south door. We now have a sign directing people, check that it is visible. That door is heavy and people may need help opening it. Ideally someone should be stationed by the south door as well as centrally.

Large print service sheets. If people ask then we can print these. Amanda is usually around and can do this on the day (and if we need them on a regular basis I will do them). There will be some for the Christmas services.

Hearing loop/ best places to sit. We are investigating this, general advice is not right next to the speaker, also the front couple of pews are quite bad.

General:

The church wardens (Marcella and Charlie) are around to help.

People arrive late so, if possible, don't take your seat until after the first song.

If there are not enough service sheets or welcome packs start to run low, please let the office know. You can leave a note on the trolley (safer than telling Amanda on a Sunday!)

Current Rota:

1st Sunday: Beryl & Sarah, 2nd Sunday: Lockyer family, 3rd Sunday: Geoff & Lynne, 4th Sunday: Richard &

Jackie, 5th Sunday: Sidney.

Reserves: Kerry Hill, Katy & Terry Fermor (tbc)

Thank you for being part of the welcome team and please do communicate any thoughts about how we can improve our welcome to the office.

Amanda di Giovanni

December 2022